COVID-19: Updates for Brokers



Our response to the coronavirus (COVID-19) is focused on one thing: helping you and your clients get access to the information and services you need.

We're closely monitoring emerging federal and state actions, and we're bringing the full capabilities of our organization to answer your questions, offer insights and develop strategies that will help us manage through these challenging times together.

Please review these important updates, watch for more information and let your Health Plan of Nevada (HPN)/Sierra Health and Life (SHL) representative know if you have additional questions.

Special Enrollment Opportunity for fully insured Small Business, Key Accounts clients

To assist employees in accessing care, we are providing fully insured Small Business and Key Accounts clients with a *Special COVID-19 Enrollment Opportunity* to enroll employees who did not previously enroll in coverage.

Customers are not required to adopt the Special COVID-19 Enrollment Opportunity. We realize each situation is unique and while we are offering the option, we are asking each customer to make their own determination.

The opportunity will be limited to employees who previously did not elect coverage for themselves (spouses, children) or waived coverage. The enrollment opportunity will extend from March 23 to April 6, 2020. We will provide a "Notice of Special COVID-19 Enrollment Opportunity" to inform employees of this opportunity to enroll in their group health plan.

If you have any questions about this Special COVID-19 Enrollment Opportunity, please contact your assigned Group Services Representative or call **702-242-7575** or **1-800-274-1573** for assistance.





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