12.4 Physical Therapy/Occupational Therapy

ATI Physical Therapy is Health Plan of Nevada's (HPN) designated provider for therapy services. Staff includes physical therapists, occupational therapists, certified hand therapists, exercise specialists, athletic trainer, therapy assistants and therapy technicians. For more information visit <u>www.atipt.com</u>.

Smith Therapy Partners is HPN-Medicaid and Nevada Check Up's designated provider for therapy services. Staff includes physical therapists, occupational therapists, certified hand therapists, athletic trainers, therapy assistants and therapy technicians. For more information visit <u>www.smiththerapypartners.com</u>.

Referral Process

- Referrals can be submitted through the <u>Online Provider Center</u>, faxed, or provided in written form to the member (see Nevada Universal Prior Authorization and Referral Form section 24)
- Routine referrals are seen within 30 days. Patients may be seen sooner as needed
- A telephone call in conjunction with the written referral can expedite the referral process in surgical and other more urgent cases